



## What do we mean by balanced?

In few other business sectors is safety so paramount, and yet costs are always an issue. Here at CEL we have managed to balance our commitment to the ideals of quality and innovation with real world commercial imperatives. Our ability to deliver an agreed specification on time, to benchmark standards in absolute safety, has earned us all the significant industry accreditation - and most importantly the loyalty of customers for the last decade.

# balanced

### Accreditation:

- ISO 9001: since 1992
- NICEIC: National Inspection Council for Electrical Installation Contracting
- ECA: Electrical Contractors Association
- JIB: Joint Industry Board
- NQA: National Quality Assurance







Customer satisfaction questionnaires allow

us to monitor the improvement from the score achieved at the midway point and measure the improvement at completion. Our average score on projects runs at 8.7 out of 10. And in an industry sector where technology changes influence specifications daily - there will always be room for improvement.

We recognise it - and act on it. "

# flexible

Flexibility comes as standard

Our success is based on almost a century of combined industry experience - at board level. It's only with experience that skills become reflex - and the result is a level of resourcefulness that enables our team to perform flexibly on even the most challenging of projects.